

Robert Unsworth  
115 Petaluma Blvd. N  
Petaluma CA 94952

Aug 28th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After years of frustration with customer service response time, slower speeds, constant service issues and a lack of transparency on the part of our former ISP and telephone provider, we made the switch to a smaller ISP for both broadband and phone.

Since switching, service issues have been virtually non-existent and our costs stay low--which is crucial, since I own multiple businesses in the bay area.

It is a bad idea to limit the ability for smaller businesses to be competitive in the marketplace--jobs, quality of services, and affordability are at stake. Smaller businesses are already being squeezed out of existence at an alarming rate.

Please do not change the Telecom act of 1996 in favor of large ISP's like ATT and Verizon.

Sincerely,

Robert Unsworth  
115 Petaluma Blvd. N  
Petaluma, CA 94952  
707-364-4233

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